



**PRODUCT RECALL**

**14th July 2023**

**MAINSTAY AND TERRA FIRMA MULTI-HINGE ALUMINIUM LADDERS**

All consumers in possession of Mainstay and Terra Firma Multi hinge aluminium ladders, Model JC 403, 150 kg, are urged to immediately stop using and return the products to the point of purchase for a refund. Mainstay ladders were distributed by Game stores while Terra Firma ladders were distributed by Makro Stores.

According to the South African National Consumer Commission (NCC), Massmart ran a comprehensive set of tests at the South African Bureau of Standards (SABS) revealing that these ladders did not comply with safety standards as required by SANS 50131 (SABS) relating to minimum material thickness and static load. Failure to meet these requirements renders the ladders unsafe and may lead to injuries or fatalities.

The NCC said to date 57 000 units were sold in South Africa. Mainstay ladders were also exported to Botswana, Lesotho, Namibia, Kenya, Mozambique, Zambia, Ghana, Nigeria, Uganda, Malawi, and Tanzania.

For further enquiries consumers can contact the CCA on 3934278/73771321/73616584